

Employee Benefits Advisor

Helping you get the most from your benefit plans.

Quality of Doctors & Hospitals in AmeriHealth Administrators' Network

When seeking medical care, patients usually don't have any details on the credentials or performance history of the professional or facility performing the service. We simply rely on a recommendation from our regular physician and trust that we will receive quality treatment.

Through your AmeriHealth Administrators plan, you have access to more in-depth information on medical providers to help you make better decisions. Such information can be found in the following Quality Guides:

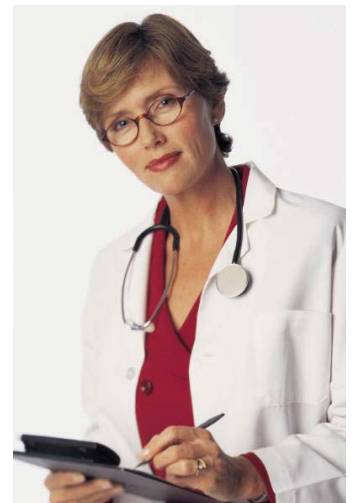
◆ Hospital Quality Guide

- Statistics on survival, complications, and recovery from procedures
- Number of procedures performed by the hospital
- Ratings on safe practices
- Ratings on patient safety
- Data on average length of hospital stays
- Relative cost data

◆ Physician Quality Guide

- Medical education, training, and licensure
- Board certification and specialty training
- Foreign languages spoken
- Gender
- Sanctions/Medical Board Actions

To access these guides, log on to www.amerhealth-tpa.com and click on "Customer Log In" to set up your account. Once you have logged in as a member, you can access the HealthGrades link to Hospital and Physician Quality Guides.



If you have any questions about this topic please contact your RSI Benefit Service Specialist at 1-800-394-6111.