

Employee Benefits Advisor

Helping you get the most from your benefit plans.

◆ Trustmark Medical Benefits and Claims Online

The internet is an excellent tool for you to view information pertaining to your Trustmark benefits, 24 hours a day, 7 days a week. It is a convenient way to identify the following:

- ◆ Covered benefits and applicable copays, deductibles, and or/coinsurance;
- ◆ Names of family members who are covered under your plan;
- ◆ Status of submitted claims; and
- ◆ Deductibles and out-of-pocket maximums that have been satisfied.



To get started, follow these steps:

1. Log on to www.trustmarkins.com.
2. Under Insureds/Participants, click on Trustmark Group Insurance, then Medical Claim and Eligibility Look-up.
3. You will have to Register by entering some key information, including your ID number, and setting up a password.
4. Now you should be all set to access your personal records through Trustmark

The internet is a good resource for many, but we realize that not everyone has access and that not all questions can be easily answered online. RSI continues to offer a dedicated Benefit Service Specialist, Jackie Ali, who can offer assistance on any aspect of your benefits plan.

To contact Jackie:
1-800-394-6111, extension 4320
jali@rsionline.com.



If you have any questions about this topic, please contact your RSI Benefit Service Specialist at 1-800-394-6111.